WHAT IS CUYAHOGA PERFORMANCE?
A tool to enable data-driven decision-making, Cuyahoga Performance consists of a series of performance measures used to track progress related to County goals and priorities. By monitoring and reporting our performance, the County hopes to increase transparency, show the impact of county programs, and engage the community in conversations about how we can achieve positive results for our community. The executive summary below includes a performance spotlight, as well as a list of measure updates. For the latest Cuyahoga Performance data visit our online dashboard.

EXECUTIVE SUMMARY

PERFORMANCE SPOTLIGHT
Each quarter this section will recognize one or more examples of positive performance by Cuyahoga County agencies and employees.

Strategic Theme: Regional Growth
Measure: Community Development and Demolition Projects
The Department of Development invests in housing and community infrastructure to make Cuyahoga County communities stable and more desirable for residents to live and thrive. In 2019, the Development Department not only surpassed its goal of investing $4.5 million in community development projects but increased the number of projects it funded by 67% from 2018. These projects include foreclosure prevention, home rehabilitation loans, municipal and storefront grants, and more.

Strategic Theme: Individual Well-Being
Measure: Redzoning
“Redzoning” describes a staffing pattern utilized during times of staffing shortages at the Cuyahoga County Jail. During redzoning, inmates may be locked in their living quarters. During the second half of 2019, the use of redzoning decreased by 78% from its peak of 165 average hours per day in August to 35 average hours per day in December.

Strategic Themes: Individual Well-Being
Measure: Cuyahoga County Homeless Population
Cuyahoga County uses an annual Point-in-Time (PIT) count to measure the County’s homeless population. The County’s 2019 PIT count was the lowest it has been since 2015. This measure documented an 11% decline in the number of homeless single adults, a 9% decline in the number of homeless youth, a 10% decline in the number of homeless families, and a 15% decline in the number of homeless Veterans. While the numbers reflect a single night of homelessness, the numbers suggest that fewer individuals and households are experiencing homelessness.

Measure: Board and Commission Appointments
The County Executive is responsible for appointing individuals to over 75 boards and commissions countywide. Serving on these entities provides another opportunity for County residents to offer valuable input and oversight on key issues and topics, including economic development, transportation, planning, health and safety. Under the guidance of the Department of Regional Collaboration, the number of board and commission appointments more than doubled from 39 in 2018 to 86 in 2019.

SKILLUP BUSINESS ADVISORY SERVICES
The Department of Development has added three new metrics related to the SkillUp program: the number of outbound referrals made to community partners, the number of businesses registering trainees with SkillUp, the number of trainings completed, and the number of County residents who receive a credential.

CUYAHOGA COUNTY CAPITAL IMPROVEMENT PLAN
To visually depict the volume of dollars it invests in road and bridge projects, the Department of Public Works has added metrics tracking the value of County dollars spent each year and the non-County dollars it leverages with that investment.

HOUSING INSECURITY
The data source was changed to the U.S. Census Bureau to ensure more frequent and timely updates.

MEASURE UPDATES
The Q4-19 edition of Cuyahoga Performance introduces performance targets to the dashboard as well as the expansion of several existing measure pages.

TARGETS
A best practice in performance measurement, targets identify a desired level of performance and serve as a benchmark against which to measure progress. Multiple County agencies set 2019 year-end goals. Measure pages containing at least one target are identifiable by the showcasing a green, yellow, or red status icon. A new status icon has also been added to Cuyahoga Performance to signify those measures pages where a target is not yet available or appropriate.