About Cuyahoga Performance

In 2017, Cuyahoga County unveiled its first Strategic Plan, aligning County Executive agencies under one mission, vision, and set of core values. The Cuyahoga County Strategic Plan is comprised of 15 goals under five strategic themes:

**Regional Growth**
1. Our region is economically competitive.
2. Our businesses are growing and profitable.
3. Our community is dynamic and diverse.

**Economic Opportunity**
4. Every child is ready for school on the first day of Kindergarten.
5. Every student stays in school and has the support needed to graduate high school ready for post-secondary completion and career success.
6. Every resident is on a path to upward income mobility and career advancement.

**Individual Well-Being**
7. All residents are safe, supported and able to care for themselves.
8. All people have equal access to justice.
9. All are valued, respected and heard.

**Mobilize Cross-Sector Resources**
10. Drive collaboration among regional partners.
11. Co-create systems-level solutions.
12. Make a difference in everything we do.

**Provide Superior Services**
14. Provide a superior customer experience.
15. Make Cuyahoga County an Employer of Choice.

A tool to enable data-driven decision-making, Cuyahoga Performance uses data to identify where the County is making progress toward goal achievement and where opportunities for improvement exist. Cuyahoga Performance is also a platform for telling the story behind County programs. Through these quarterly reports we hope to increase transparency, show the impact of County programs, and engage the community in conversations about how we can come together to achieve positive results for our community.
How to Read a Measure Page

Quarterly performance reports consist of five sections, one for each of the five strategic themes of the Cuyahoga County Strategic Plan. Each section is organized by goal, with performance measures reported under the goal to which they align. Measures fall within one of two categories:

1. **Community Indicators** provide insight on the overall well-being of the Cuyahoga County population. The County does not directly control the outcomes of these measures, however, many programs and initiatives the County is undertaking can have an impact. Tracking the current well-being of the Cuyahoga County population allows us to identify the results we want for our community and the data required to track progress towards achieving these results.

2. **Government Measures** are specific to the operations, agencies, and services of Cuyahoga County. Policy and funding decisions made by County leadership, and implemented by County staff, have a direct impact on these measures. Tracking the County’s performance using government measures shows the impact of our services on the community and allows us to identify opportunities for improvement and additional investment.

As you view our Cuyahoga Performance measure pages you’ll find a variety of information reported. The graphic below shows the outline of a typical Cuyahoga Performance measure page and details the type of information provided.
**Strategic Theme – Goal** (You’ll find the Strategic Theme and Strategic Plan Goal to which the measure aligns at the top of the page)

**Measure Title:** Following the strategic theme banner at the top of each measures page you’ll find the title of the measure page

<table>
<thead>
<tr>
<th>About this measure</th>
<th>Historical Performance</th>
</tr>
</thead>
<tbody>
<tr>
<td>This section provides a definition for all measures included on the measure page and identifies each measure’s data source.</td>
<td>When available, historical data for prior years is provided graphically along with the current year to date number.</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Why is it important</th>
<th>Current Year Performance</th>
</tr>
</thead>
<tbody>
<tr>
<td>Insight on the importance of this measure and why the County has chosen to include the measure as a part of Cuyahoga Performance can be found in this section of each measure page.</td>
<td>Current year data, by year or by quarter, is displayed graphically in this section of each measure page.</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>How are we making an impact</th>
<th>Comparative Analysis (By Year)</th>
</tr>
</thead>
<tbody>
<tr>
<td>Details on County programs, services, and projects directed at improving County performance are provided in this section. For some measures future priorities are also listed.</td>
<td>Comparative data from peer communities is provided graphically for both Cuyahoga County and peer communities for which like data is available.</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Strategic Plan Priority</th>
<th>Reporting Agency</th>
</tr>
</thead>
<tbody>
<tr>
<td>The Strategic Plan priority to which the measure aligns is provided at the bottom of each measure page.</td>
<td>Here you’ll find the County department, community agency, or external data source reporting for each measure page.</td>
</tr>
</tbody>
</table>
Milestone Measure Pages

Cuyahoga Performance also includes milestone measures, measures that provide project-based, narrative updates on key County initiatives, projects, and plans. On these pages, the Comparative Analysis, Historical Performance, and Current Performance sections is replaced by the Milestone Measure Update section. Here you’ll find information on major milestones accomplished and next steps associated with each milestone measure.

Peer Community Data

To see how we compare to counties of like size, the Office of Innovation and Performance has identified a series of peer counties to serve as benchmarks for our performance. Communities were identified by looking at counties with similar populations and comparing performance related to a series of community indicators (unemployment, high school graduate rates, and median household income).

Staff began with 29 communities, eventually narrowing the list down to 11 finalists. From the 11 finalists the following 8 communities were selected:

1. Allegheny County, Pennsylvania (Pittsburgh)
2. Franklin County, Ohio (Columbus)
3. Hamilton County, Ohio (Cincinnati)
4. Hillsborough County, Florida (Tampa)
5. Lucas County, Ohio (Toledo)
6. Marion County, Indiana (Indianapolis)
7. Montgomery County, Ohio (Dayton)
8. Summit County, Ohio (Akron)

When available, comparative data from peer communities with like data is provided on measures pages.

In the Future…

As the organization and strategic plan evolve, so too will Cuyahoga Performance. 2018 is serving as a base year for many of our measures. In 2019 and beyond, we will be working with departments to establish targets for all government measures to further enhance our performance management efforts.