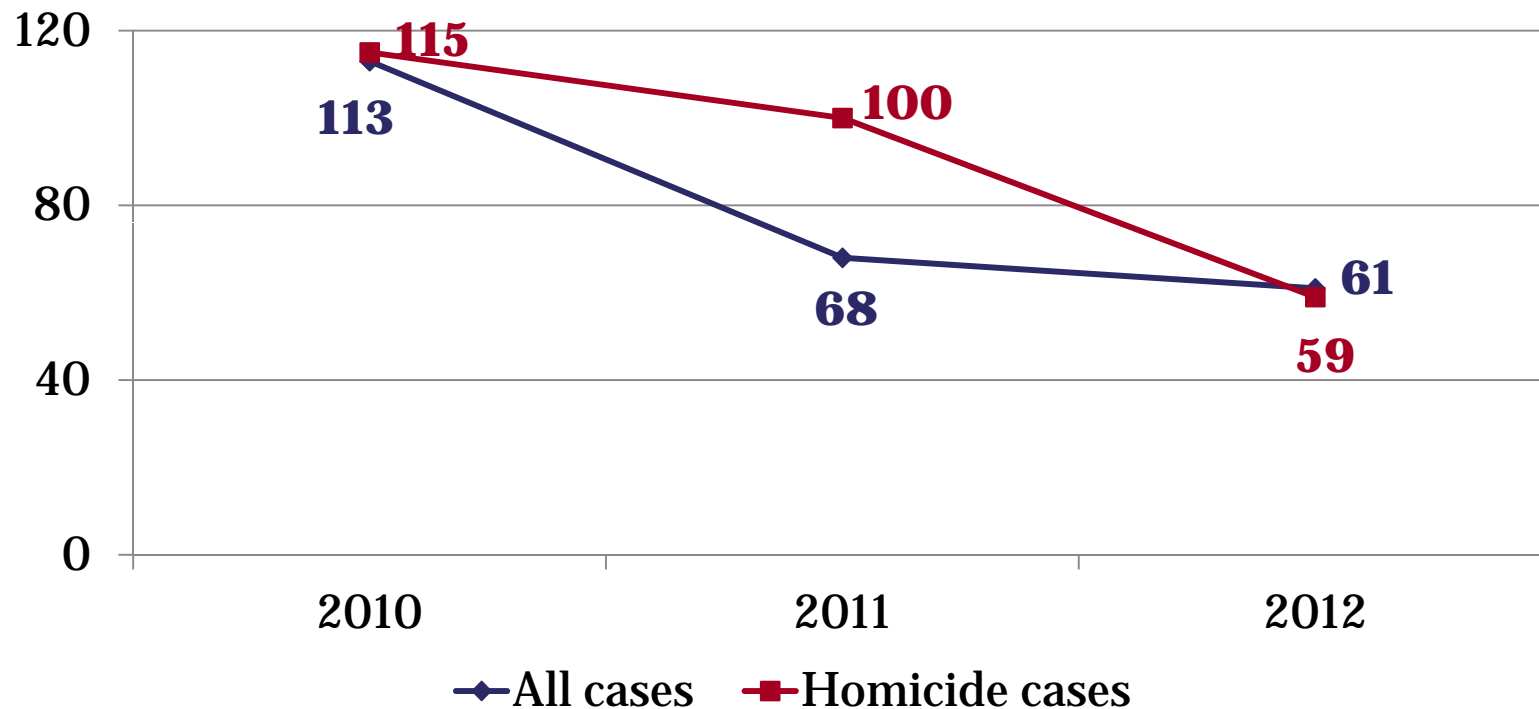


CRITICAL MEASURES

Data - Case completion 2010-2012



* Case completion rates are not accurate statistically until approximately 3 months have passed for case closure.

