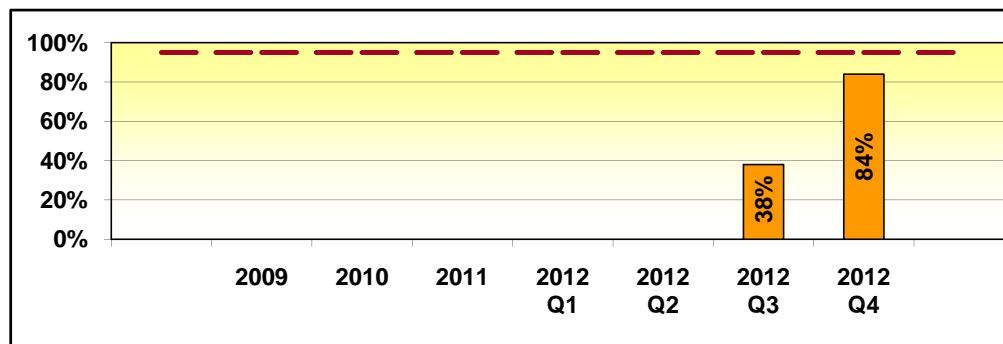


Home Care Support Unit

Home Care Support provides home-based personal care (such as assistance with bathing, dressing, and grooming) and homemaking (such as light housekeeping and laundry) to high-need clients on a sliding fee scale.

SMART Objective

By 06/30/2013, 97% of clients will have a depression screening and assessment performed by a nurse.



4th Quarter 2012	Cuyahoga Ohio	Ohio Average	National Average	Visiting Nurse Association
SMART Objective	84%	97%	97%	98%
90% of home visits completed within 10 days	80%	N/A	N/A	Not Collected
Client Satisfaction (2012)	96%	83%	84%	84%

Highlights

- Home Care Support is currently the only Ryan White homemaker provider in Cuyahoga County.
- Depression screenings will be used to refer clients to additional resources.
- Depression screenings were added in order to mimic Medicare standards.

