



CUYAHOGA COUNTY
DEPARTMENT OF CONSUMER AFFAIRS
Weights & Measures Division
 2079 East Ninth Street, Cleveland, Ohio 44115
 Phone: (216) 443-7035 Fax: (216) 443-5920

Complete Your Business Service Request Online
<http://fiscalofficer.cuyahogacounty.us/en-US/ConsumerAffairs.aspx>

Price Verification Summary Report

Filter: Inspection Date >= 07/23/2018 and Inspection Reason = sweep and Results = Fail, Inc Freq

Insp Date: 7/23/2018 **Business ID:** CF000039
Business: Discount Drug Mart
 13123 Detroit Avenue
 Lakewood, OH 44107

Inspection: CB000123
Store ID: #41
Phone: 216-529-9100
Inspector: 220922 Shaun Bland
Reason: SWEEP

Commodity	Location	UPC	Lot Size	Shelf	Scan	Error	Lot Error	IU	Notes
PaperPro Hole Punch		842048024019		\$3.49	\$3.59	(\$0.10)			
Papermate Pens 10 Pack Blue		041540931348		\$1.29	\$1.59	(\$0.30)			

Result: Fail, Increased Inspection Frequency
Sample Size: 25
Accuracy Rate: 92.0%

Inspector

Acknowledged Receipt : Kevin Schneider

Price Verification Summary Report

Filter: Inspection Date >= 07/23/2018 and Inspection Reason = sweep and Results = Fail, Inc Freq

Notes:



Inspector



Acknowledged Receipt : Kevin Schneider

Price Verification Summary Report

Filter: Inspection Date >= 07/23/2018 and Inspection Reason = sweep and Results = Fail, Inc Freq

Insp Date: 7/24/2018 **Business ID:** ca000141
Business: Walmart Supercenter
 24801 Brookpark Road

 North Olmsted, OH 44070

Inspection: CB000130
Store ID: #2316
Phone: 440-979-9234
Inspector: 220922 Shaun Bland
Reason: SWEEP

Commodity	Location	UPC	Lot Size	Shelf	Scan	Error	Lot Error	IU	Notes
Texas Instruments TI-30Xa Calculator		033317029990		\$12.97	\$8.94	\$4.03			
East Sport Backpack		091074087660		\$12.88	\$14.88	(\$2.00)			

Result: Fail, Increased Inspection Frequency
Sample Size: 25
Accuracy Rate: 92.0%

Notes:
 Calculators and back packs were not properly stocked with tags in front of the proper products that can easily lead to confusion or misrepresentation of pricing. Please have someone go through these products and make sure the shelf labels are correct to the product.



Inspector



Acknowledged Receipt : Gina Kertis

Price Verification Summary Report

Filter: Inspection Date >= 07/23/2018 and Inspection Reason = sweep and Results = Fail, Inc Freq

Insp Date: 7/24/2018 **Business ID:** CE000751
Business: Family Dollar
 7194 Columbia Road
 Olmsted Township, OH 44138

Inspection: CB000131
Store ID: #9377
Phone: 440-235-3913
Inspector: 220922 Shaun Bland
Reason: SWEEP

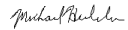
Commodity	Location	UPC	Lot Size	Shelf	Scan	Error	Lot Error	IU	Notes
Sharpie Fine Marker		071641300521		\$0.40	\$1.00	(\$0.60)			
Sterilite Laundry Basket		073149124708		\$4.50	\$5.00	(\$0.50)			

Result: Fail, Increased Inspection Frequency
Sample Size: 25
Accuracy Rate: 92.0%

Notes:



Inspector



Acknowledged Receipt : Michael Herlacher

Price Verification Summary Report

Filter: Inspection Date >= 07/23/2018 and Inspection Reason = sweep and Results = Fail, Inc Freq

Insp Date: 7/24/2018 **Business ID:** CA000079
Business: CVS Pharmacy
 27089 Bagley Road
 Olmsted Township, OH 44138

Inspection: CB000133
Store ID: #4811
Phone: 440-235-1600
Inspector: 220922 Shaun Bland
Reason: SWEEP

Commodity	Location	UPC	Lot Size	Shelf	Scan	Error	Lot Error	IU	Notes
Caliber 1" View Binder		050428488386		\$5.99	\$6.49	(\$0.50)			
Paper Twin Pocket Portfolio		078787507579		\$1.99	\$0.99	\$1.00			

Result: Fail, Increased Inspection Frequency
Sample Size: 25
Accuracy Rate: 92.0%

Notes:
 The binders were stocked on the shelf with the wrong product label and the same issue has occurred with the folders. The manager corrected the tags while we were here.



Inspector



Acknowledged Receipt : Jackie Meyers

Price Verification Summary Report

Filter: Inspection Date >= 07/23/2018 and Inspection Reason = sweep and Results = Fail, Inc Freq

Insp Date: 7/24/2018 **Business ID:** CA000286
Business: Walgreens
 21010 Center Ridge Road
 Rocky River, OH 44116

Inspection: CB000134
Store ID: #5550
Phone: 440-333-8205
Inspector: 220922 Shaun Bland
Reason: SWEEP

Commodity	Location	UPC	Lot Size	Shelf	Scan	Error	Lot Error	IU	Notes
Pencil Sharpener		049022946842		\$1.29	\$1.00	\$0.29			
Elmer's Purple School Glue		026000053006		\$3.49	\$2.99	\$0.50			\$4.49 for non card users
Wexford Clear Sheet Protectors 50 Pack		049022947276		\$5.29	\$1.99	\$3.30			

Result: Fail, Increased Inspection Frequency
Sample Size: 25
Accuracy Rate: 88.0%

Notes:
 The Elmer's Purple Glue was advertised "buy one get one free" on the shelf tag but it did not ring up in the register that way for reward card users (however it was \$0.50 cheaper than the shelf price for one unit). There are also a few missing shelf tags for reward card users that would be advertising discounted prices for reward card users.

Please have these shelf tags corrected as soon as possible.



Inspector



Acknowledged Receipt : Wendy Kenzik

Price Verification Summary Report

Filter: Inspection Date >= 07/23/2018 and Inspection Reason = sweep and Results = Fail, Inc Freq

Insp Date: 7/25/2018 **Business ID:** CA000093
Business: CVS Pharmacy
 212 West Bagley Road
 Berea, OH 44017

Inspection: CB000140
Store ID: #3035
Phone: 440-243-6676
Inspector: 220922 Shaun Bland
Reason: SWEEP

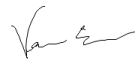
Commodity	Location	UPC	Lot Size	Shelf	Scan	Error	Lot Error	IU	Notes
Caliber 1 Subject Notebook 80 Sheets		050428376669			\$5.99	\$4.99	\$1.00		
Bic Permanent Markers 12 Colors		070330334656			\$9.99	\$9.59	\$0.40		
Caliber 3 Hole Punch with Ruler		050428348482			\$4.99	\$5.39	(\$0.40)		
Caliber 2 Sided Poly Slant Binder Pockets with Tabs		050428414231			\$4.59	\$4.69	(\$0.10)		

Result: Fail, Increased Inspection Frequency
Sample Size: 25
Accuracy Rate: 84.0%

Notes:



Inspector



Acknowledged Receipt : Vanessa Earls

Price Verification Summary Report

Filter: Inspection Date >= 07/23/2018 and Inspection Reason = sweep and Results = Fail, Inc Freq

Insp Date: 7/25/2018 **Business ID:** CE000663
Business: Office Max
 17171 Southpark Center Drive
 Strongsville, OH 44136

Inspection: CB000141
Store ID: #0891
Phone: 440-572-7527
Inspector: 220922 Shaun Bland
Reason: SWEEP

Commodity	Location	UPC	Lot Size	Shelf	Scan	Error	Lot Error	IU	Notes
5 Star Flex 1" Note Binder		043100291763		\$10.00	\$12.00	(\$2.00)			
College Ruled Spiral Notebook 70 Sheets		735854966850		\$0.25	\$2.99	(\$2.74)			

Result: Fail, Increased Inspection Frequency

Sample Size: 25

Accuracy Rate: 92.0%

Notes:



Inspector



Acknowledged Receipt : Debbie Madama

Price Verification Summary Report

Filter: Inspection Date >= 07/23/2018 and Inspection Reason = sweep and Results = Fail, Inc Freq

Insp Date: 7/24/2018 **Business ID:** CE000090
Business: Office Max
 4057 Richmond Road

 Warrensville Heights, OH 44122

Inspection: CD000317
Store ID: #1342
Phone: 216-378-0939
Inspector: 219366 Mike Creswell
Reason: SWEEP

Commodity	Location	UPC	Lot Size	Shelf	Scan	Error	Lot Error	IU	Notes
Post It Flags	School	021200980619		\$11.99	\$13.29	(\$1.30)			
Post It Photo Frame Dispenser	School	051141370804		\$19.49	\$20.19	(\$0.70)			
Post It Super Sticky 10 pack	School	051131966659		\$19.99	\$20.19	(\$0.20)			

Result: Fail, Increased Inspection Frequency
Sample Size: 25
Accuracy Rate: 88.0%

Notes:

The Post It 1/2 inch by 1 3/4 inch package was marked for \$11.99 but rang up for \$13.29.
 The Post It Photo Frame Dispenser was marked for \$19.49 but rang up for \$20.19.
 The Post It Super Sticky 10 pack was marked for \$19.99 but rang up for \$20.19.
 The items were corrected by management while Weights and Measures was present.
 If you have any questions, please contact our office.



Inspector



Acknowledged Receipt : Juan Rosa

Price Verification Summary Report

Filter: Inspection Date >= 07/23/2018 and Inspection Reason = sweep and Results = Fail, Inc Freq

Insp Date: 7/24/2018 **Business ID:** CA000297
Business: Walgreens
 20200 Van Aken Blvd

 Shaker Heights, OH 44122

Inspection: CD000320
Store ID: #9073
Phone: 216-751-4521
Inspector: 219366 Mike Creswell
Reason: SWEEP

Commodity	Location	UPC	Lot Size	Shelf	Scan	Error	Lot Error	IU	Notes
Papermate .7mm Mechanical Pencil	School	071641702486		\$8.99	\$5.99	\$3.00			12 stocked in the wrong place
Wexford Poly folder	School	049022947245		\$2.49	\$0.89	\$1.60			Stocked in the wrong area
Five Star 1 subject notebook	School	043100082309		\$6.99	\$5.49	\$1.50			8 stocked in wrong place

Result: Fail, Increased Inspection Frequency
Sample Size: 25
Accuracy Rate: 88.0%

Notes:

- The BIC Cristal UP 6 pack does not have a sign for the card user sale at \$1.29.
- The BIC Atlantis 4 pack does not scan a price in the system but has one on the shelf.
- The Papermate .7mm Mechanical Pencil has 12 stocked under the wrong price tag. It is under a \$8.99 tag.
- The Wexford Composite book is missing its card user sale sign.
- The Wexford 1 inch view binder is missing its card user sale sign.



Inspector



Acknowledged Receipt : Chris Catchings

Price Verification Summary Report

Filter: Inspection Date >= 07/23/2018 and Inspection Reason = sweep and Results = Fail, Inc Freq

The Wexford Poly Folders are stocked in the wrong area. It is under the view binder tag of \$2.49.

The Five Star 1 subject college rule notebook is stocked under the wrong tag. It is under the \$6.99 sign for the Five Star Advance notebook.

The Wexford Mini Stapler is missing its card user sale sign.

The Wexford Mechanical Pencil 30 pack is missing its card user sale sign.

After performing this audit it was determined that many sale signs are missing and many items are stocked incorrectly. It is strongly recommended that the back to school area is corrected to reflect proper price tags and items stocked properly.

If you have any questions, please contact our office.



Inspector



Acknowledged Receipt : Chris Catchings

Page 11 of 14

Price Verification Summary Report

Filter: Inspection Date >= 07/23/2018 and Inspection Reason = sweep and Results = Fail, Inc Freq

Insp Date: 7/25/2018 **Business ID:** CE000734
Business: Dollar General
 27561 Euclid Road
 Euclid, OH 44132

Inspection: CD000323
Store ID: #10734
Phone: 216-261-7285
Inspector: 219366 Mike Creswell
Reason: SWEEP

Commodity	Location	UPC	Lot Size	Shelf	Scan	Error	Lot Error	IU	Notes
INC Couture mechanical pencils	School	724328127774		\$1.65	\$0.75	\$0.90			6 stocked in wrong area 1.00
INC R-2 Blast pens	School	400019571414		\$1.65	\$2.00	(\$0.35)			9 stocked in wrong area 1.00?
Crayola Crayons 24 ct	School	071662000240		\$1.50	\$0.50	\$1.00			
DG Office 1 inch view binder	School	400028145156		\$2.00	\$1.50	\$0.50			
Crayola Colored Pencils 12 ct	School	071662040123		\$4.00	\$1.00	\$3.00			23 stocked in wrong place 4.00
DG Office Manilla File Folders	School	400024659794		\$1.65	\$1.85	(\$0.20)			
Playskool Watercolors	School	788958114481		\$2.50	\$1.00	\$1.50			6 stocked in wrong area
BIC Extra Fun 6 ct	School	070330428898		\$2.00	\$1.25	\$0.75			10 stocked in wrong area 2.00
Sharpie Twin Tip	School	071641321014		\$1.30	\$2.00	(\$0.70)			9 stocked in wrong area
BIC Soft Feel 4 pack	School	070330197619		\$2.35	\$2.00	\$0.35			6 stocked in wrong area
Post It Page Markers	School	051141321622		\$1.50	\$1.00	\$0.50			



Inspector



Acknowledged Receipt : Brittney Gross

Price Verification Summary Report

Filter: Inspection Date >= 07/23/2018 and Inspection Reason = sweep and Results = Fail, Inc Freq

Result: Fail, Increased Inspection Frequency

Sample Size: 25

Accuracy Rate: 56.0%

Notes:

During this inspection it was discovered that there were several items stocked in the wrong area. Some of these items had the same price as the price tag but they did not match the product (ex: BIC Pens were placed under Crayola Watercolors but both were \$2.00). The remainder of the items scanned were either overcharging the customer or undercharging the customer.

This can cause confusion for the customer as they may not understand what product or price they will be charged for at the register.

Please make sure that items are located in their proper space on the shelf and under the correct price tag. It is recommended that the whole back to school section is restocked and re-tagged to correct this.

If you have any questions, please contact our office.



Inspector



Acknowledged Receipt : Brittney Gross

Page 13 of 14

Price Verification Summary Report

Filter: Inspection Date >= 07/23/2018 and Inspection Reason = sweep and Results = Fail, Inc Freq

Insp Date: 7/26/2018 **Business ID:** CA000299
Business: Walgreens
 3020 Mayfield Road
 Cleveland Heights, OH 44118

Inspection: CD000327
Store ID: #4130
Phone: 216-932-4759
Inspector: 219366 Mike Creswell
Reason: SWEEP

Commodity	Location	UPC	Lot Size	Shelf	Scan	Error	Lot Error	IU	Notes
Ticonderoga neon 10 pack	School	072067138101		\$2.49	\$3.99	(\$1.50)			
Pentel Grip eraser	School	072512137949		\$1.49	\$1.99	(\$0.50)			
BIC Ball Grip	School	070330189881		\$4.49	\$3.49	\$1.00			

Result: Fail, Increased Inspection Frequency
Sample Size: 25
Accuracy Rate: 88.0%

Notes:

The Ticonderoga Neon Pencils were marked as \$2.49 but rang up for \$3.99. This was due to being stocked in the wrong area.

The Pentel Grip Extendable Eraser was marked for \$1.49 but rang up for \$1.99. This was due to being stocked in the wrong area.

The BIC Ball Grip 5 pack was marked for \$4.49 but rang up for \$3.49. This was due to being stocked in the wrong area.

It was also discovered that many of the labels/products are on the shelves backwards (ex: Erasers are under Pencils or a 6 pack of pens is under a 10 pack). While some of these items are the same prices, some are not and it can cause a customer to be confused as to what price they will be charged at the register. In addition a large number of sale signs were found to not be on the shelves (approximately 13 items). Please have these sales tags and stock issues corrected.

If you have any questions, please contact our office.



Inspector



Acknowledged Receipt : Angel Molina